

24-Hour Telephone Assistance

City Job Hotline	972-466-3376	Fire, Police and/or Ambulance	
Court Jury Duty.....	972-466-4751	Emergencies	911
Customer Service after 5 p.m. and holidays (streets, sewers, water leaks, alleys, sidewalks)	972-466-3425	Non-emergencies.....	972-466-3333
Drug Information Hotline	972-466-9133	Gang Activities Hotline.....	972-466-GANG (4264)
Election Information	972-466-3030	Library Storyline for Children.....	972-466-3162
		Library Automated Renewals.....	972-466-4848
		Parks & Recreation Events.....	972-466-9135
CITY INFORMATION CENTER	972-466-3000	Parks and Recreation	
Monday – Friday, 7 a.m. - 6 p.m.		Administration, 4220 N. Josey Lane.....	466-3080
		Athletics Office, 4220 N. Josey Lane.....	466-9833
		Permits and Licenses	
		Special Events, Parades, Block Parties.....	466-3225
		Special Use Permits: zoning issues.....	466-3040
		Solicitations, Door-to-Door, Handbills, Flyers, non-profit.....	466-3347
		Utility, Street Cut/Curb Cut, Site Grading	466-3200
		Food Handling, Industrial Pretreatment, Liquid Waste, Transportation, Garage Sales	466-3060
		Planning	466-3045
		Police, 2025 E. Jackson Road	
		Emergencies	911
		Non-emergencies	466-3333
		Administration	466-3290
		Alarm Permits	466-3525
		Crime Prevention	466-3330
		Jail.....	466-3335
		Police Front Desk (24-Hours)	466-3256
		Records	466-3345
		Social Service/Victim’s Assistance.....	466-3158
		Solicitations, Door-to-Door, Handbills, Flyers, non-profit	466-3347
		Traffic Concerns	466-3530
		Public Works	
		Customer Service (24-Hour)	466-3425
		Streets and Drainage, Traffic Operations, Water/Wastewater	
		Purchasing/Bids	466-3133
		Recreation Facilities	
		Athletics Office.....	466-9833
		Elm Fork Nature Preserve, 2335 Sandy Lake Road	466-9813
		Rosemeade Rainforest Aquatic Complex 1334 Rosemeade Pkwy	466-6399
		Rosemeade Recreation Center, 1330 Rosemeade Pkwy.....	466-9800
		Crosby Recreation Center, 1610 E. Crosby Road	466-9810
		Carrollton Senior Center, 1720 Keller Springs Road	466-4850
		Oak Creek Tennis Center, 2531 Oak Creek Drive	466-6389
		Thomas Park Municipal Pool, 1955 N. Perry Road	466-6376
		Parks Rental Information/Reservations	466-9800 or 9810
		Sewers, Storm Drainage, Wastewater Services	466-3425
		Sidewalks/Streets	466-3425
		Single-Family Rental Homes Inspections	466-3060
		Solid Waste Trash and Recycling Services	
		Customer Service-Allied Waste Services.....	422-2341
		Streets and Alleys	
		Lighting.....	466-3050
		Repairs	466-3425
		Tax Collections	214-653-7811
		Traffic Operations	466-3425
		<i>Signals, school zones, signs</i>	
		Transportation	466-3050
		Utility Billing (Water, Sewer, Trash Billing).....	466-3120
		Water Services	466-3120
		<i>New accounts, terminations, water bills</i>	
		Emergencies.....	466-3425
		Workforce Services (employment)	466-3090
Abandoned Vehicles			
On Private Property	466-3060		
On Streets or Parking Lots	466-3333		
Alarms			
Police Records-Burglar Alarm Permits and Questions	466-3525		
Building Inspection-Fire Alarm Permits.....	466-3225		
Payment of Alarm Fines	466-3577		
Ambulance Billing	466-9134		
Ambulance Services	911		
Animal Services & Adoption Center , 2247 Sandy Lake Rd	466-3420		
Building Inspections and Permits	466-3225		
24-Hour Inspection Requests (Recorded).....	466-3370		
<i>Permits, electrical, heating, construction, remodeling, fences, plot plans, signs, sprinklers, demolition, walls, pools, spas, plumbing, banner permits, certificates of occupancy, variance</i>			
City Attorney (Legal Department)	466-3025		
City Council (Information)	466-3001		
City Manager (Administration).....	466-3001		
City Secretary	466-3582		
Claim Accident Reports (Risk Management)	466-4840		
Community Development	466-4299		
Drainage Problems	466-3480		
Economic Development	466-3391		
Employment (Workforce Services)	466-3090		
Engineering	466-3200		
<i>Construction inspectors, easements, plats, flood plains</i>			
Environmental Services	466-3060		
<i>Vacant lots, broken fences, odors, pollution, high grass/weeds/trash by yards, housing, garage sales, illegal dumping, sign code violations, food complaints, illegal home business, rental inspections, watering violations</i>			
Industrial Pollution, Health and Food Inspections.....	466-3060		
Finance	466-3110		
Fire			
Emergencies	911		
Non-emergencies.....	466-3333		
Administration.....	466-3070		
Fire Prevention/Safety	466-3210		
Golf Club			
Indian Creek Golf Club, 1650 W. Frankford Road			
Pro Shop, Reservations, Restaurant.....	466-9850		
Justice Center (Municipal Court) , 2001 E. Jackson Road.....	466-3348		
<i>Information, ticket payments</i>			
Juror 24-Hour Hotline.....	466-4751		
Warrant Division.....	466-4777		
Library			
Carrollton Public Library Information.....	466-4800		
4220 N. Josey Lane at Hebron Parkway			
1700 Keller Springs Road at Josey Ranch Lake			
Marketing Services	466-3593		
Museum (A. W. Perry Homestead) , 1509 N. Perry Road.....	466-6380		